

**GOVERNMENT OF MIZORAM
HOME DEPARTMENT**

No. M.13/103/2025: In exercise of the powers conferred by Section 25(1)(a) of the Private Security Agencies (Regulation) Act, 2005, the Competent Authority hereby prescribes the following Conduct Rules(Code of Conduct) for the Security Guards which shall be incorporated in the Training Syllabus for Private Security Personnel employed by Private Security Agencies operating within the state of Mizoram. All Private Security Agencies functioning within the State shall ensure strict compliance with the Conduct Rules(Code of Conduct) by all security personnel under their engagement. The Conduct Rules is enclosed at the Annexure.

All the Security Guards shall be required to strictly learn the contents of the Conduct Rules (Code of Conduct), and shall duly subscribe the same by signing the same which shall be kept for record by the concerned Private Security Agencies.

Enclo: Annexure

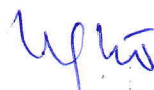
Sd/-VANLALMAWIA

Secretary to the Government of Mizoram
Home Department

Memo No. M-13/103/2025-HM : Aizawl the 9th December, 2025

Copy to:

1. Secretary to the Governor of Mizoram.
2. PS to Chief Minister, Mizoram.
3. PS to Speaker/Ministers/Dy. Speaker/Ministers of State, Mizoram.
4. Sr. PPS to Chief Secretary, Government of Mizoram.
5. All Administrative Department, Government of Mizoram.
6. All heads of Department, Government of Mizoram.
7. All Private Security Agencies operating within the state of Mizoram.
8. Controller, P&S with 5 (five) spare copies for publication in Mizoram Gazette.
9. Guard File.



(LALNUNMAWIA CHHANGTE)

Under Secretary to the Government of Mizoram
Home Department

**CONDUCT RULES FOR PRIVATE SECURITY PERSONNEL
[CODE OF CONDUCT FOR SECURITY GUARDS]**

1. General Conduct:

- a) Guards must maintain integrity, discipline, and professionalism at all times. They shall be courteous, respectful, and cooperative with clients, the public, and authorities.
- b) Use of abusive, offensive, or threatening language is strictly prohibited.

2. Punctuality and Attendance:

- a) Guards must report on time and remain at their post throughout the shift unless properly relieved.
- b) Absenteeism or habitual lateness will result in disciplinary action.

3. Duties and Responsibilities:

- a) Remain alert, vigilant, and attentive during duty hours.
- b) Monitor and control access to the premises as instructed.
- c) Prevent unauthorized entry, theft, vandalism, and other unlawful activities.
- d) Report suspicious persons, objects, or activities immediately.
- e) Maintain daily duty logbooks and incident reports accurately.

4. Handling Emergencies:

- a) In case of fire, medical emergency, or security breach, the guard must:
- b) Alert appropriate authorities or emergency services.
- c) Follow the site's emergency response plan.
- d) Protect life and property to the best of their ability.

5. Conduct Towards Clients and the Public:

- a) Guards must not engage in arguments or physical altercations.
- b) No favouritism or bias shall be shown on the basis of religion, caste, gender, or economic status.
- c) Respect for human rights and dignity is paramount.

6. Restrictions and Prohibitions:

- a) No consumption of alcohol, tobacco, or drugs on duty or in uniform.
- b) Guards shall not sleep, sit inattentively, or leave the post without permission.
- c) No personal use of client property or resources.
- d) Mobile phones must only be used for official communication while on duty.

7. Confidentiality:

Guards shall not disclose any sensitive or confidential information about the client's premises or operations to unauthorized persons.

8. Use of Force :

- a) Use of force is strictly prohibited unless absolutely necessary for self-defense or to protect others from imminent harm.
- b) Any use of force must be reported immediately to the agency and client.

9. Grievance Redressal and Discipline: .

- a) Guards may raise concerns or grievances through the proper channels in a respectful manner.
- b) Violations of these conduct rules may lead to warnings, suspension, or termination, depending on severity.

Declaration:

I, the undersigned, have read and understood the above rules of conduct. I agree to abide by them during my tenure as a private security guard and understand that failure to comply may lead to disciplinary action.

Signature:

Name:

Date:

Agency Representative:

Signature :

Stamp/Seal: